



„DEJ TIP“ MOBILE APP

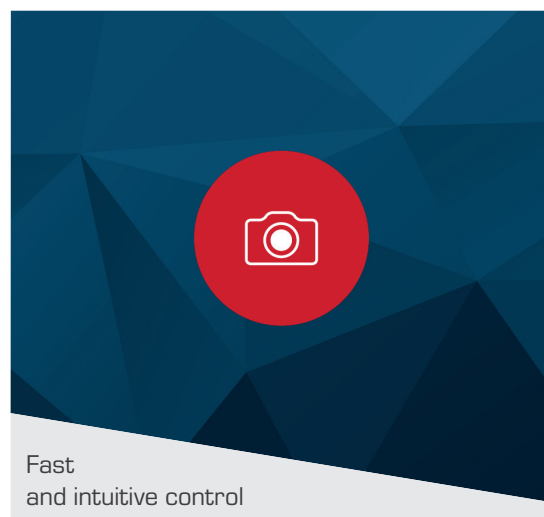
- > Issue reporting in your town
- > More efficient work
- > Easy control
- > Feedback for users

ABOUT „DEJ TIP“

DejTip is a service primary intended for municipalities and their citizens or visitors helping to report and record different types of issues in their town. Every citizen using smartphone can easily and quickly notify his municipality representatives about any defect by mobile app. We can customize the app for needs of different kinds of subjects managing or owning their assets.

Mobile app offers to user sending a photo of problem anonymously with an exact location. The processing and evaluating of reported information are very easy and smooth for customer as there is no need of any special hardware or software.

The app is utilized by several towns in the Czech Republic to report problems and some of the app modifications are used by the Road Maintenance or City Police in České Budějovice for lost and found dogs register.



USER VIEW (CITIZEN, EMPLOYEE, ...)

The user (citizen) can download the app for free into his smartphone from Google Play or App Store and after installation app is immediately ready to use.

The app is very easy to use. The user has to have an internet connection, of course. After taking a photo of an issue, assigning it to the relevant category and writing comment (eventually), you need to just press OK. That's it!

You can of course report Your issue from home using your PC and web form placed on a website.



HOW IT WORKS

The report with GPS coordinates is anonymously sent to the server for processing and sent to the administrative provider's interface. The responsible person automatically gets an email from the server about new report. It is possible to create up to 12 predefined groups of email addresses. Each group of emails receives an alert about new report in the category which is assigned to it.

AMG INTEGRATION

The TKP geo s.r.o. is an author and owner of the web app AMG which can be linked with DeJ Tip app and you can get very interactive tool for problems reporting, their visualization and analysis - all in one. AMG module can easily complete or replace web form, WMS and WFS utilities.

CUSTOMER VIEW (CITY, COMPANY, EMPLOYER, ...)

After sending a report from mobile app or web form the company (municipality) signed in DeJ Tip system receive an email with basic information about the issue.

Web administrator interface enables the provider to edit, manage and solve the problems with the most effective solution. The provider can (deal with) work with report details like comments or photos and can display the problem location on the map.

All the reported defects can be displayed in one map window (geportal) in context of other data's and map's layers (orthophoto, cadastral map, Open Street Map, ...). „DeJ Tip” also offers you to public WMS and WFS utility which is placed on website for user's feedback.

There is also a possibility of individual rights settings and statistics of received reports in the administrative interface. Everything works without buying special HW or SW.



Android



iPhone



Car wreck reported in DeJTip app

„DEJ TIP” ADVANTAGES

- > HW and SW low-maintenance. The customer does not need to download anything. Everything works from website.
- > Easily accessible mobile app for people with smartphone – download free mobile app
- > User can send a report just right from the place where the problem was found
- > Report anonymity – there is no number or ID of reporter (user)
- > Web administration interface enables the provider to effectively manage reports and provide feedback to user – user can see on the website if the report solving is in progress or has already been solved
- > App modification for different types of subjects
- > AMG integration - problem reporting, feedback for users and analysis – all in one